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APPLICANTS								
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** 11/15/2003 Foreign Priority claimed	□ <sub>yes</sub> ☑ <sub>/no</sub>							
35 USC 119 (a-d) condition	ons		TATE OR	SHEETS	ТОТ	AL	INDEPENDENT	
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ADDRESS 20786 KING & SPALDING LLP 191 PEACHTREE STREET, N.E. 45TH FLOOR ATLANTA , GA 30303-1763								
TITLE Method and system for selecting a preferred contact center agent based on agent proficiency and performance and contact center state								
	☐ All Fees							